Opening the Gateway to Collaboration:
University of California - Merced and Valley Crisis Center Building Lasting Partnerships and Strengthening Survivor Services

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GOALS

- Participants will be able to identify the benefits of campus and community collaborations
- Participants will be able to differentiate between transactional and transformative partnerships
- Participants will be able to apply tools discussed to their campuses and community
FORMING THE PARTNERSHIP

- MOU’s & Contracts
- Relationship Building
- Grants
- Hiring

KEY CONNECTIONS

Advocacy and Survivor Support/Services

1. Campus Advocate
   - Contracted Position
   - Confidentiality
2. Shared Resources
**SHARED RESOURCES CHART:**
**GOAL IS TO NOT DUPLICATE SERVICES AND TO PROVIDE MORE OPTIONS FOR THE SURVIVOR**

<table>
<thead>
<tr>
<th>Resources a Campus May Be Able to Share</th>
<th>Resources a Community May Be Able to Share</th>
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<tbody>
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**OUR SHARED RESOURCES CHART:**

<table>
<thead>
<tr>
<th>UC Merced CARE Resources</th>
<th>Valley Crisis Center Resources</th>
</tr>
</thead>
<tbody>
<tr>
<td>Campus Funding and large pool to help with fundraising efforts</td>
<td>Community Agency Funding</td>
</tr>
<tr>
<td>Strong campus relationships (i.e. faculty, research, development)</td>
<td>Strong community agency relationships (i.e. Human Services Agency, Court)</td>
</tr>
<tr>
<td>Educational mission</td>
<td>Experience running a 24/hr crisis hotline</td>
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<tr>
<td>Campus housing</td>
<td>Shelter</td>
</tr>
<tr>
<td>Large number of student volunteers- some later become VCC staff members</td>
<td>Large number of staff to help with advocacy, legal support, language services, cultural competency</td>
</tr>
<tr>
<td>Direct access to campus counseling</td>
<td>Support Groups</td>
</tr>
<tr>
<td>Campus location</td>
<td>Community Location</td>
</tr>
<tr>
<td>Campus process expertise (i.e. conduct process)</td>
<td>Community process expertise (i.e. SART exam)</td>
</tr>
<tr>
<td>Campus and department resources (i.e. admin, specialized campus trainings, etc.)</td>
<td>Translation services</td>
</tr>
</tbody>
</table>
## KEY CONNECTIONS

**Coordinated Community Response Team**

1. VCC actively engages on Campus CCRT; CARE actively engages with community SART/DVRT
2. Survivor-Centered Systems Map Activity

## SURVIVOR-CENTERED SYSTEMS MAP ACTIVITY

- Goal is to identify how CCRT agencies interact from a survivor's perspective.
- This activity leads to a visual "map" showing where agencies have solid relationships and where relationships need to be built on to best serve survivors.
- Small groups sit down with a giant piece of paper. Each group writes the word "survivor" in the center. Then map out where you think the survivor would go or be referred to should they come forward.
- Each group presents their map and strengths/areas of concern they noticed while creating it.
- Facilitator collects all maps and attempts to create one all-encompassing picture.
How do these different agencies communicate with one another?
How are these relationships made sustainable?
Is our community aware of what services these agencies provide?
Are these agencies timely and accessible to survivors?
How is confidentiality taken into account amongst these agencies?

SURVIVOR-CENTERED SYSTEMS MAP: IN OUR MAP, ALL ROADS LED TO VALLEY CRISIS CENTER/CAMPUS ADVOCATE!
KEY CONNECTIONS

Trainings
1. Police Trainings
2. Community Events
3. Student Conduct
4. First Contacts

ROAD BLOCKS

- Campus: Overcoming campus insulation
- Community: Overcoming constant “crisis mode”
Achievements

**Survivor Support and Reporting Rate**
- Positive cycle of prevention education leading to more advocacy leading to more reporting, etc.
  - Pre-grant: About 2 reports to police per year
  - Post-grant: About 20 reports to police per year
- Increased connection between faculty, staff, and students with community
  - Donation drives
  - Research/Community Service Opportunities
- Missions of campus and community agencies being met and enhanced

Strengthening Our Partnership

**Assess current relationship**

<table>
<thead>
<tr>
<th>Transactional vs.</th>
<th>Transformational</th>
</tr>
</thead>
<tbody>
<tr>
<td>Each partner benefits</td>
<td>Each partner grows</td>
</tr>
<tr>
<td>Short-term</td>
<td>Long-term</td>
</tr>
<tr>
<td>Project Based</td>
<td>Issue Based</td>
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<tr>
<td>Limited Commitments</td>
<td>Dynamic Commitments</td>
</tr>
<tr>
<td>Work Within Separate Systems</td>
<td>Create New Systems</td>
</tr>
<tr>
<td>Maintain Separate Identities</td>
<td>Create Group Identity</td>
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</tbody>
</table>
TRANSFORMATIONAL RELATIONSHIP EVALUATION SURVEY


- An evaluative tool that leads to open and honest conversations between collaborative partners.
- Collaborative partners take the survey separately and then join together for discussion.
- Survey assesses:
  - Shared Goals
  - Decision-Making
  - Resources
  - Conflict Management
  - Power

CONCLUSIONS

Thank you!!!
We are happy to share resources, answer follow-up questions or concerns, etc.

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